## Why has my SenditCertified Icon disappeared in Outlook 2007?



The SenditCertified Icon should not disappear in MS Outlook once installed, but if this occurs it is likely due to the Add-in being disabled my MS Outlook. Review the following steps to re-enable the Add-in.

- 1. Start Outlook and on the main menu, click "Tools"
- 2. Select "Trust Center" from the drop down options.

rusted Publishers	Add-ins		
Add-ins	Name	Location	Туре
Privacy Options	ation Add-ins		
mail Constitu	Conver History Add-in for Microsoft Lync 2010	C:\Microsoft Lync\ocoffice.dll	COM Add-in
c-mail Security	GoToMe Outlook COM Addin	C:\59\G2MOutlookAddin.dll	COM Add-in
Attachment Handling	iTunes Outlook Addin	C:\s\iTunesOutlookAddIn.dll	COM Add-in
itto crimeric ribiroling	Microsoft Office Groove Proxy for Outlook Add-in	C:\e12\GrooveTransceiver.dll	COM Add-in
Automatic Download	Microsoft Outlook Mobile Service	C:\e\Office12\OMSMAIN.DLL	COM Add-in
	MobileMe Outlook Add-in	C:\ce Support\OutMMe32.dll	COM Add-in
Macro Security	OneNote Notes about Outlook Items	C:\ice\Office12\ONBttnOL.dll	COM Add-in
the mean matter Access	Online Meeting Add-in for Microsoft Lync 2010	C:\icrosoft Lync\ucaddin.dll	COM Add-in
rogrammatic Access	Outlook Change Notifier	C:\kChangeNotifierAddIn.dll	COM Add-in
	Redemption Helper Outlook Extension	C:\ for Outlook\SfdcRdm.dll	COM Add-in
	Salesforce for Outlook Add to Salesforce Toolbar	C:\ForOutlook.vsto/vstolocal	COM Add-in
	Salesforce for Outlook Side Panel	C:\for Outlook\adxloader.dll	COM Add-in
	Salesforce.com Outlook Edition Enhanced	C:\e.com\O3\OIMinAddin.dll	COM Add-in
	Windows Search Email Indexer	C:\ows\System32\mssphtb.dll	COM Add-in
	Inactive Application Add-ins		
	Calendar Gadget for Windows SideShow	C:\ffice12\OLSIDESHOW.DLL	COM Add-in
	HDI-VSTO-Outlook-RibbonCS	file:///utlook-RibbonCS.vsto	COM Add-in
	Microsoft Access Outlook Add-in for Data Collection and Publishing	C:\ce12\ADDINS\ACCOLK.DLL	COM Add-in
	Microsoft Exchange Unified Messaging	C:\INS\UmOutlookAddin.dll	COM Add-in
	Microsoft Office SharePoint Server Colleague Import Add-in	C:\DINS\ColleagueImport.dll	COM Add-in
	Microsoft VBA for Outlook Addin	C:\12\ADDINS\OUTLVBA.DLL	COM Add-in
	DEMOrtholk	file:///tiook200/ToolBar.vsto	COM Add-in
	Add-in: Conversation History Add-in for Microsoft Lync 2010		
	Publisher: Microsoft Corporation		
	Location: C:\Program Files\Microsoft Lync\ocoffice.dll		
	Description: Conversation History Add-in for Microsoft Lync 2010		
	Apply macro security settings to installed add-ins		
	Manage: COM Add-ins	2	

In the Trust Center window, complete the following steps.

1. Select "Add-Ins" from the menu on the left.

2. Verify that "COM Add-ins" is selected In the drop down list at the bottom of the window and Click "Go"

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PDFMOutlook			Cancel
Redemption Helper Outlook Extension		1	
Salesforce for Outlook Add to Salesforce Toolbar		ſ	Add
Salesforce for Outlook Side Panel			Hann
Salesforce.com Outlook Edition Enhanced		= (	Remove
SenditCertifiedAddIn			Temove
Windows Search Email Indexer		•	
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First look for the "SendItCertified AddIn" in the <u>Add-Ins available list</u>. Next you will check the box to left of "SendItCertified AddIn", then click "OK" to exit.

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